

Payment information

The Rumour restaurant's online store provides a secure credit card payment solution, facilitated by CIB Bank. Security is ensured through the separation of data. The online store receives order-related information from the customer, while CIB Bank exclusively handles the card details necessary for the payment transaction on the payment page secured with 256-bit TLS encryption. The online store does not have access to the content of the payment page; only CIB Bank can access it. After the payment, the online store informs the customer about the transaction result. Your internet browser must support TLS encryption for card payments.

The service fee, the paid amount, is immediately reserved on your card account. Please read our detailed information!

Welcome to the Rumour restaurant online store, operating with the secure online payment solution provided by CIB Bank! Below is a brief guide on how you can securely make your purchase.

What to consider when shopping?

- Read the online store's description, purchase conditions, and delivery/payment terms.
- Familiarize yourself with the online store's security conditions to guarantee the safety of your data.
- Keep track of your purchase-related information.
- Keep a record of transaction details! (transaction ID, authorization number)
- Ensure that unauthorized individuals never have access to your secret card data.
- Use a browser that supports TLS encryption.

About security: TLS, Transport Layer Security, is the accepted encryption method. Our bank utilizes a 256-bit encryption key to protect the communication channel. The CIB Bank uses a 256-bit key facilitated by the VeriSign company, ensuring TLS-based encryption. Currently, 90% of the world's electronic commerce employs this encryption method. The TLS encrypts the cardholder's data before sending it, making it indecipherable to unauthorized individuals.

Accepted cards: The CIB Bank's online payment system allows the use of Mastercard/Maestro, VISA, and VISA Electron (only if authorized by the issuing bank) bank cards, as well as payment with internet-enabled web cards.

Payment steps:

On the online store's page, select the product/service you want to pay for with a credit card.

You will then be redirected to CIB Bank's secure payment page, where you need to enter your card details to initiate payment.

After providing the card details, click the "Pay" button to start the transaction.

After payment, you will return to the online store's page, where you will receive confirmation of the transaction result.

For credit card payments, following a successful transaction (after verifying card validity and coverage), CIB Bank initiates the debit of the cardholder's account with the value of the purchased goods or services. If you are not redirected to the online store's page after the payment page, the transaction is considered unsuccessful. If the browser's "Back" or "Refresh" button is clicked on the payment page or if the browser window is closed before redirection to the store, the payment is considered unsuccessful. If you wish to learn more about the transaction result, including its success or failure, please contact your account-holding bank.