

Information on the rules of complaint, exchanging, and warranty

In the event if the customer does not receive the gift voucher as described above, or the gift voucher contains a service other than the one ordered, or any other error occurs, the customer may complain about the failures. Customer is obliged to send an e-mail with the mistakes detected to the following e-mail address: reservations@rumour.restaurant. The service provider is obliged to replace / correct the deficiencies within 3 days from the date of receipt of the complaint. In the event that the defect is not remedied, the buyer is entitled to cancel the purchase.